



# DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR N-ABLE N-CENTRAL /  
N-ABLE RMM

Progress. Protected.

# Benefits

## FAST DEPLOYMENT

With the in-built install and activation capabilities, your customer's network is protected within minutes.

## QUICK LEARNING CURVE

The direct endpoint management plugin connects directly to the familiar N-able environment. No need to learn how to use it.

## BEST PLUGIN FUNCTIONALITY

With ESET Direct Endpoint Management plugin for N-able N-central and N-able RMM, you get the best endpoint protection plugin, with the widest range of capabilities and automation options.

## SAVE TIME AND MONEY

The plugin's capabilities combined with ESET's trademark detection and extremely low support burden give you an unparalleled profit-per-seat ratio.

The screenshot displays the N-able N-Central interface. The top navigation bar includes 'ESET', 'ALL DEVICES', 'N-ABLE N-CENTRAL', and system time '7:24 AM'. The main content area is titled 'Network Devices' and shows a list of devices with columns for Customer, Site, Remote Control, Tools, Name, Network Address, and Status. The list includes devices like 2012SVR, 2012SVR, 2012xs, 2016DC, 2016SP, ALTSERVER2012R2STD, ALTSERVER2012R2STD, and badatto2. A sidebar on the left contains navigation options like Views, Dashboards, and Actions.

Customer	Site	Remote Control	Tools	Name	Network Address	Status
	--			2012SVR		
				2012SVR		
<input checked="" type="checkbox"/>	--			2012xs		
<input checked="" type="checkbox"/>	--			2016DC		
<input checked="" type="checkbox"/>	--			2016SP		
	--			ALTSERVER2012R2STD		
	--			ALTSERVER2012R2STD		
	--			badatto2		

Questions about a product or a partnership?  
Contact your ESET representative.  
[www.eset.com](http://www.eset.com)



# How to automate

These are the examples of how you can use the plugin components to your advantage to automate the management of endpoint security, and save time creating and resolving tickets.

## 1. AUTOMATICALLY SCAN A DEVICE AFTER THREAT DETECTION

**Situation:** When a new threat is detected on an endpoint, you may want more than just an alert or ticket.

**How to automate:** Combine Monitoring and Task components to automatically trigger a full-disk scan when a new threat has been detected.

## 2. ENSURE CONTINUOUS PROTECTION

**Situation:** For any number of reasons, customers' endpoints may end up without ESET installed or activated antimalware.

**How to automate:** To achieve continuous uptime, combine Monitoring and Deployment or Task Components. For situations where you receive a not-installed alert, have Deployment tool automatically run remote installation. Trigger automatic activation task for each not installed alert in chronological order.

## 3. ENSURE DETECTION DEFINITIONS UPDATES

**Situation:** While ESET antimalware has a default update task running, you can set up an additional remote update in case the default one fails.

**How to automate:** If the endpoint reports that it hasn't been updated in the specified time frame.

## 4. ENFORCE CONFIGURATION

**Situation:** You want to make sure that all devices within the given group are using the same configuration policies.

**How to automate:** Have the Task component regularly run on the device group and overwrite any configuration that is older than the specified time frame. Have the Task component apply the desired configuration.

Bringing MSPs the opportunity to manage and deploy their customers' ESET protection directly from N-able N-central and N-Able RMM, **ESET Direct Endpoint Management plugin for N-able** is the most advanced endpoint protection plugin available on the platform.

The plugin provides MSPs with all the capabilities needed for seamless day-to-day management of endpoints with ESET antimalware, from deployment to alerts and configuration changes. The automation monitors help you automate the processes and remediate any potential issues without the need for your manual intervention.

## SYSTEM REQUIREMENTS

### ESET Business Product Licenses

Active licenses of any of the following ESET endpoint products:

- ✓ ESET Endpoint Antivirus for Windows and macOS
- ✓ ESET Endpoint Security for Windows and macOS
- ✓ ESET File Security for Microsoft Windows Server
- ✓ ESET Mail Security for Microsoft Exchange Server

For the complete list of supported ESET products visit [help.eset.com](https://help.eset.com).

### N-able N-central / N-able RMM

The ESET plugin functionality may differ depending on the N-Able version used. To review N-able system requirements, please visit N-able website.

# Capabilities

ESET Direct Endpoint Management plugin for N-able relies on automation monitors, executed at predefined time intervals. You can monitor the following:

- Check if ESET antimalware is installed

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- Check the protection status

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- Report the last on-demand scan

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- Report the last threat detection (on-access detection)

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In addition to monitors there are tasks which can be run separately, or they can be triggered by the above monitors. There are altogether 7 types of tasks:

## DEPLOY AND ACTIVATE

Downloads, installs and activates the most recent ESET product version. (Also uninstall is available)

## ACTIVATE

A standalone activation task – re-sends license information to the endpoint to activate it

## DE-ACTIVATE

Rescinds activation from the product

## ON-DEMAND SCAN

Initiates a scan; lets you define scan targets and the scan profile

## CONFIGURE

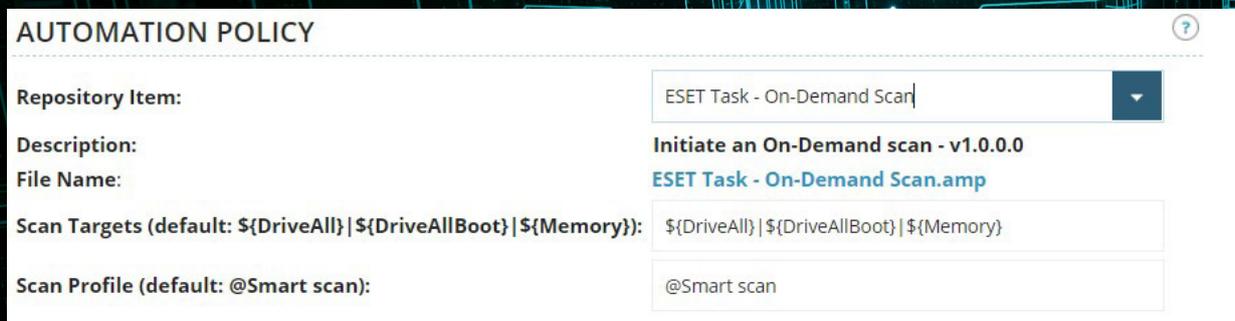
Sends a configuration file with policy to endpoints

## UPDATE

Updates detection definitions

## UPGRADE

Performs an upgrade to a newer product version



The screenshot shows a configuration window titled "AUTOMATION POLICY" with a help icon in the top right corner. The window contains several fields for configuring a task:

- Repository Item:** A dropdown menu showing "ESET Task - On-Demand Scan".
- Description:** "Initiate an On-Demand scan - v1.0.0.0"
- File Name:** "ESET Task - On-Demand Scan.amp"
- Scan Targets (default: \${DriveAll} | \${DriveAllBoot} | \${Memory}):** A text input field containing "\${DriveAll} | \${DriveAllBoot} | \${Memory}".
- Scan Profile (default: @Smart scan):** A text input field containing "@Smart scan".

Figure 1 // On-demand scan setup

# About ESET

For more than 30 years, ESET® has been developing industry-leading IT security software and services to deliver comprehensive, multilayered protection against cybersecurity threats for businesses and consumers worldwide.

ESET has long pioneered machine learning and cloud technologies that prevent, detect and respond to malware. ESET is a privately owned company that promotes scientific research and development worldwide.

## ESET IN NUMBERS

**1bn+**

internet users  
protected

**400k+**

business  
customers

**200+**

countries &  
territories

**13**

global R&D  
centers

## COMMITTED TO THE HIGHEST INDUSTRY STANDARDS



ESET received the Business Security APPROVED award from AV - Comparatives in the Business Security Test in December 2021.



ESET consistently achieves top rankings on the global G2 user review platform and its solutions are appreciated by customers worldwide.

**FORRESTER®**

ESET solutions are regularly recognized by leading analyst firms, including in "The Forrester Tech Tide(TM): Zero Trust Threat Detection And Response, Q2 2021" as a sample vendor.

