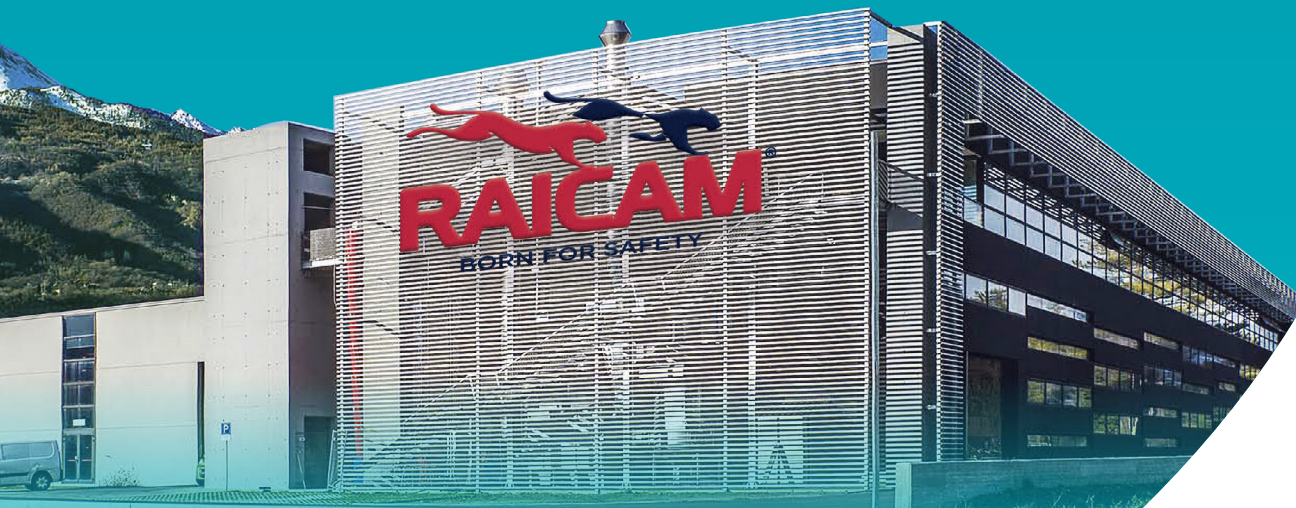


ESET SUCCESS STORY

Raicam adopts MDR solution

“Thanks to ESET’s MDR Services, we were able to optimize the costs of management for the IT department, maintaining a high level of security of our systems.”

Antonella Bertola,
IS Manager of Raicam



INDUSTRY

Automotive

WEBSITE

www.raicam.com

COUNTRY

Italy

PRODUCT

ESET PROTECT

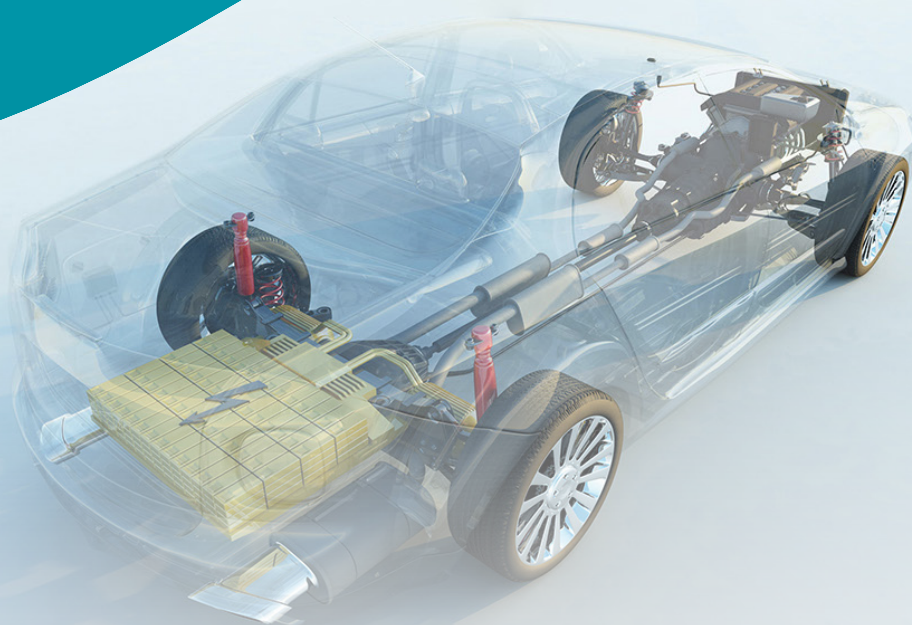
Number of seats: 570

The Customer

The Raicam Group, an automotive company specializing in the design, development and production of brakes, clutches and actuators, was founded in 1982 by Nicola Di Sipio.

Raicam places a heavy emphasis on the high quality and safety of the products and services in its portfolio. Teams of qualified engineers are constantly developing automotive technology for the comfort and safety of the driver and the efficiency of their vehicles. This focus on advanced automotive technology has allowed Raicam to secure a position as a trustworthy supplier and expert partner in the global automotive industry.

Many of the world's best known vehicle manufacturers have chosen to work with Raicam based on the quality of its products—indeed, many of the most recognizable vehicles on modern roads are fitted with Raicam-engineered parts as original equipment, ranging from mass market hatchbacks to exotic, high performance supercars.



The Challenge

With several international offices, Raicam required a cybersecurity solution that could provide complete coverage on a global level—a system that was easy to manage but that guaranteed a high level of digital risk protection. Another factor that led Raicam to consider a new solution was the need for an endpoint protection product with XDR technology, one that was easy to integrate and light on resources. The goal: centralized control from a single console, where all security controls could be managed without added work for internal teams.



The Solution

Raicam chose ESET as its cybersecurity solutions provider, entrusting us with the IT safety of its various production sites in Italy and abroad. It adopted the ESET PROTECT Platform, which incorporates various solutions under a single management console, including ESET Inspect, the XDR-enabling solution.

Under this comprehensive cybersecurity framework, Raicam's endpoints and servers are protected against ransomware attacks, zero-day threats, data breaches and more—ensuring business continuity and safeguarding business-critical data. All with extensive customer support, available 24/7.

What capabilities are included in this feature-rich platform?

- ESET Endpoint Security
- ESET Server Security
- ESET Liveguard Advanced
- ESET Full Disk Encryption
- ESET Inspect
- ESET Managed Detection and Response (MDR)

With such strong security management, Raicam is able to further nurture relationships with customers, a sentiment echoed by IS Manager Antonella Bertola:

"ESET's multilayered approach to security allows us to answer positively to the safety audits requested by our customers."



The Result

With the adoption of ESET's managed security service, Raicam now benefits from a high-performing solution without the need to acquire or maintain additional internal resources. The possibility of a 24/7 MDR service has allowed Raicam to keep track of its network security status, without risking interruption due to lack of staff. The result is a more efficient budget, greater interaction between the IT department and individual production sites, and an improved market position. The adoption of such robust technology has also helped Raicam satisfy regulatory standards.

"Thanks to ESET's MDR services, we were able to optimize the costs of management for the IT department, maintaining a high level of security of our systems."

KEY BENEFITS FOR RAICAM

- Round-the-clock support
- Ease of management
- Cost and resource efficiency
- World-class XDR technology